

# Avoid outages as you scale with AIOps

“BigPanda shines a light on all of the different tools we have. Having a platform like BigPanda really helps identify some of the places we could have missed with just monitoring, especially on alerts that we can correlate together to find root cause faster.”

– Tyson Malik,  
Director DevOps and  
AIOps, Rent-A-Center

Business is growing and your teams are requesting new digital offerings every day. Your engineers are rapidly creating and iterating to keep up. This is already increasing the frequency, severity and duration of incidents.

As your environment grows more complex, your team finds themselves drowning in noisy IT Ops data, mounting operating costs, and more frequent incidents that require time and resources to resolve. As a result, more time is spent firefighting instead of working on projects that help grow the business.

There's a better approach: one that helps you and your team today *and* prepares you to scale for future growth.

## BigPanda provides SaaS-based Event Correlation and Automation

We centralize IT Ops events, then apply machine learning-derived correlation patterns to eliminate noise and bundle related events into actionable incidents. This gives teams insights that speed up resolution time and minimize downtime. BigPanda also automates low-value tasks to make teams more effective, while ensuring that everyone who needs to work on an incident has the full context they need. As business grows and IT becomes more complex, BigPanda can help control operating costs, ensure service availability and empower IT to reallocate resources towards projects that accelerate business velocity.



### Event Correlation

Eliminate noise, detect incidents in real time, and present them to your team in a single pane of glass.



### Root Cause Analysis

Identify the probable root cause of any incident, accelerating investigation and remediation.



### Level-0 Automation

Automate sharing across tools—including automatic ticketing, notifications and war rooms.







BigPanda is built for rapid implementation, improving IT Operations right out of the box with built-in integrations and a minimal learning curve for operators.

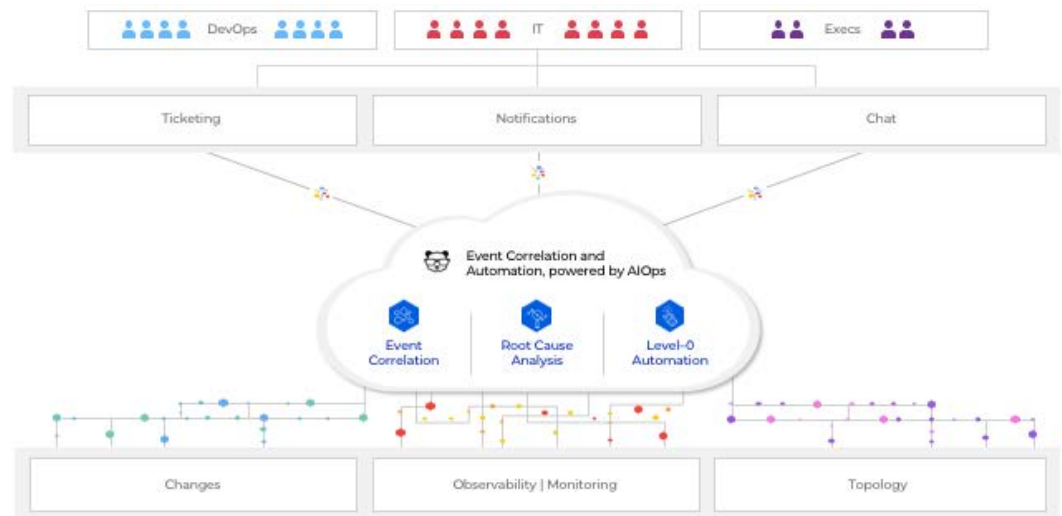
BigPanda is featured by Gartner in the following publications:

- 2021 Market Guide for AIOps Platforms
- 2020 Hype Cycle for ITSM
- 2020 Hype Cycle for I&O Automation
- 2020 Hype Cycle for Agile and DevOps
- 2020 Hype Cycle for IT Performance Analysis

> [Click to download the Market Guide](#)

Here's how BigPanda helps your IT Ops team scale to meet the demands of your growing business.

 <p><b>Integrate and enrich</b> every alert source in your current (and future) IT Ops tech stack</p>	 <p><b>Map topology</b> for every incident, to visualize the relationships between affected resources</p>
 <p><b>Correlate alerts</b> with Open Box Machine Learning and eliminate noise</p>	 <p><b>Maintain awareness</b> across every incident, including their root cause and latest status</p>
 <p><b>Autoshare</b> incident data with service management tools bidirectionally</p>	 <p><b>Visualize and track</b> incident management KPIs with dashboards and reports within the Incident 360 console</p>



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