Collaboration, Communication and Analysis

Ticketing
- servicenow
- digital.ai
- cherwell
- AISERA
- Expression
- Jira Software
- AMELIA
- BMC Helix

Notifications
- pagerduty
- Opsgenie
- (S)Matters
- Overbridge
- VictorOps

Chat
- slack
- teklime
- Amazon CloudWatch
- BigQuery
- Grafana

Data Warehousing | Business Intelligence
- Power BI
- snowflake
- Periscope
- Looker

Event Correlation and Automation

IT Ops Data

Changes
- Change Management + CMDB
  - BMC
  - servicenow
  - Jira Software
  - Cherwell
  - Device42
- Changes + CI/CD
  - Gather
  - GitLab
  - Bamboo
  - Jira Software
- Orchestration + Configuration Management
  - Terraform
  - Kubernetes
  - Chef
  - Puppet
- Auditing
  - Amazon Auditing
  - Azure

Observability | Monitoring

System
- VMware
- Vmware
- SolarWinds
- Solarwinds
- LogicMonitor
- Splunk
- Loghole
- Istio
- Instana

Network
- SolarWinds
- SolarWinds
- ManageEngine
- Splunk
- Loghole
- Istio
- Instana

Application
- New Relic
- New Relic
- New Relic
- Instana
- Instana

Suites
- IBM
- IBM
- IBM
- IBM
- IBM

Topology

CMDB
- BMC
- servicenow

Applications
- Dynatrace
- Datadog
- New Relic

Orchestration + Configuration Management
- Kubernetes
- Terraform
- Chef
- Puppet
- ServiceTrace

Cloud + Virtualization
- AWS
- Azure
- VMware
- vCenter

Synthetic | Real User
- Apica
- Castpoint
- Datadog

Specialized
- Datadog
- Datadog
- VMware
- Azure

Mobile
- Datadog
- Datadog
- Datadog

Time Series
- Grafana
- SignalFx

NOTE: AIOps vendors are highlighted based on their inclusion by Gartner in their 2021 Market Guide for AIOps.