

Prevent outages and optimize IT Ops with LogicMonitor and BigPanda

LogicMonitor

LogicMonitor is a fully automated, cloud-based infrastructure monitoring platform for enterprise IT and managed service providers. Gain full-stack visibility for networks, cloud, servers, and more within one unified view.

BigPanda

BigPanda provides Event Correlation and Automation, powered by AIOps. IT Ops, DevOps and SRE teams can now detect, investigate, and resolve IT incidents faster and more easily than ever before.

Overwhelming IT noise, thousands of changes and ever-shifting topologies—today's fast-moving IT stacks are a nightmare for IT Ops, NOC and DevOps teams, especially when they are contending with legacy monitoring tools and automation solutions that have not kept pace with digital transformation.

LogicMonitor specializes in monitoring hybrid infrastructure covering everything from on-premises, to the cloud, to microservices. LogicMonitor replaces legacy monitoring tools—the traditional on-prem infrastructure tools focused on infrastructure health and performance—by offering a comprehensive SaaS approach. Even with the consolidation of infrastructure monitoring, Enterprises and Service Providers will always need numerous tools in their ecosystem to maximize IT Operations efficiency, including specialty tools in Logging, APM, and ITSM. These can introduce additional noise for IT organizations to deal with.

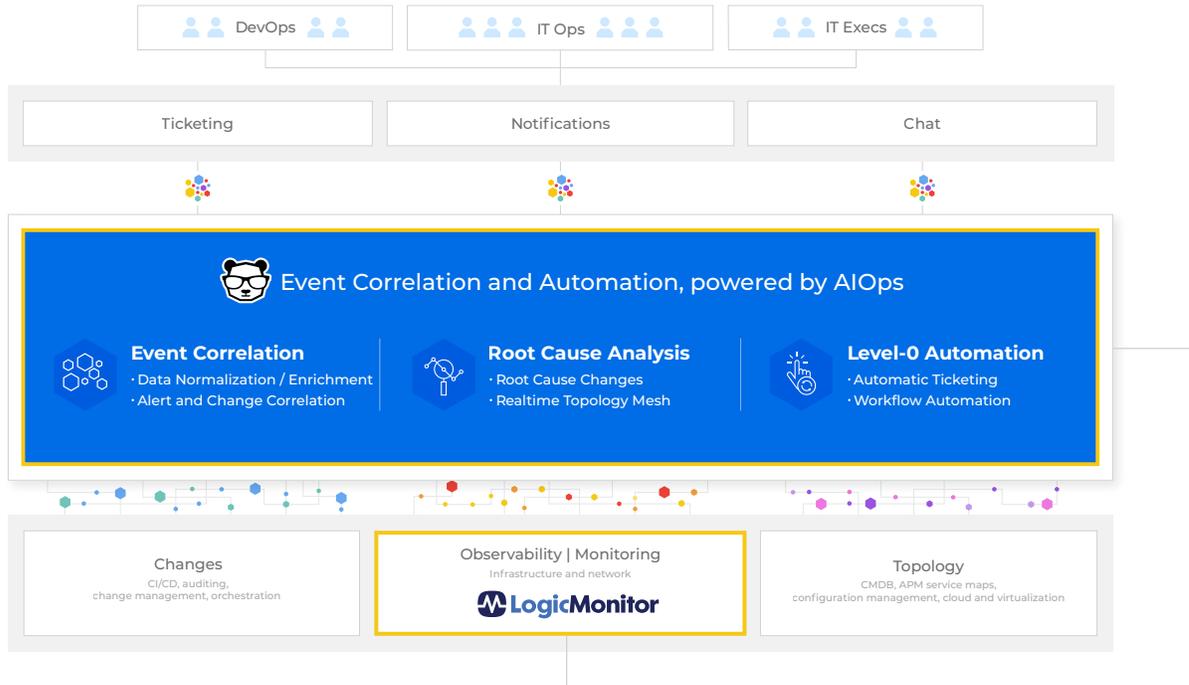
This is where BigPanda comes in. BigPanda provides event correlation and automation, powered by AIOps, that intelligently correlates events and alerts from LogicMonitor, along with the entire IT ops landscape. With Open Box Machine Learning, BigPanda compresses thousands of alerts into just one or two incidents. BigPanda helps IT Ops, NOC, and DevOps teams detect, investigate, and resolve IT incidents faster and more easily than ever before. Enterprises rely on BigPanda to reduce their operating costs, improve service availability and performance, and de-risk and accelerate their digital transformation initiatives.

Together, LogicMonitor and BigPanda provide organizations with the most intelligent, extensible monitoring, and event management systems to help IT teams prevent outage causing incidents. LogicMonitor's breadth of monitoring coverage for the modern hybrid IT infrastructure will provide BigPanda's AIOps solution with enhanced data that can be combined with other sources to automate critical workflows for continuous service assurance.

As a LogicMonitor and BigPanda user, you will be able to:

- ✓ Gain instant visibility and valuable insight across your entire hybrid infrastructure
- ✓ Eliminate the chair swivel and therefore the frequency, duration and impact of incidents
- ✓ Increase efficiency by viewing data from your LogicMonitor instance correlated with data from your other mission-critical applications in a single pane of glass

The power of LogicMonitor and BigPanda working together: fewer outages, faster resolution and better applications and services



LogicMonitor

LogicMonitor is an agentless, automated infrastructure monitoring platform that provides comprehensive coverage of hybrid cloud and on-premises environments via software provided as a service. LogicMonitor makes it easy for any organization to monitor the health and performance of hybrid infrastructure, the performance and availability of applications running on that infrastructure, and the key indicators for business-critical services.

LogicMonitor's pure-SaaS architecture allows users to deploy comprehensive monitoring for networks, servers, cloud, microservices, and data centers in moments.

BigPanda

BigPanda collects and correlates events from LogicMonitor with events from other monitoring tools deployed in the customer's environment, including APM, log, synthetic, and change tracking solutions.

This dramatically reduces noise and escalations and helps IT teams identify the probable root cause—including root cause changes that triggered the incident.

BigPanda helps customers reduce the frequency, duration, and impact of incidents and outages in cloud-native and hybrid-cloud environments. BigPanda also automates incident management by integrating with ticketing, collaboration, and notification tools.

Get started with BigPanda

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